

## Our Core Beliefs:

**Safety of Children and Families:** Our first priority is to ensure the physical and emotional safety of children and families.

**Respect:** Our services are respectful to all family members no matter what their life situation, social-economic status, race, age, gender, ethnic origin, language, disability, sexual orientation, political and religious beliefs, or marital status. We will treat our families as we want to be treated.

**Compassion:** Often the families we work with have a difficult life situation and we must understand that we all have difficult times in our lives and we will treat our families with understanding and compassion as we provide them with the services they need.

**Non-judgment:** We will not be judgmental toward our families no matter what the circumstances they are faced with or how long they have struggled with issues that impact their family and their lives. We must remember that everyone is only a step away from having difficult life situations and family interactions including ourselves.

**Family Strengths:** We will identify and work with the family's strengths to facilitate a more enjoyable time spent with their children during visitation.

**Community:** We will always strive to increase our families' sense of community throughout our interactions with them. The larger their circle of comfort and support the more beneficial to their children the visit becomes.

**Quality of Care:** We will do what it takes for each family to assist them in enjoying their visit time with their children in the hopes that the end result will be reunification of the family.

**Give Families a New Beginning:** Our job is to give our families a new beginning during the visitation so they see can keep the bond that ties their family together. This often means giving complete and unconditional respect to all family members and accepting where they are now in their lives.

**Creating Our Lives:** Everything we do in our lives is by choice. We as individuals choose how we create our lives, the results, the realities, and the experiences by our attitudes and the choices we make. The families we service are not their past or their behaviors. Each has a right to a new beginning and as an agency we choose to do the right thing by the families we service.