

Joining Hands Visitation

March 10, 2019

# **AGENDA** *Topics of Discussion*

- Visit Protocol
  - Maintaining Professional Boundaries
  - Unauthorized Visit Participants
  - Documenting Authorized Visit Participants
  - Visitor Sign-In Sheet
  - Handling Infants
  - Meeting the Needs of the Child
- Transitions at DCYF
- Transitioning Clients

- TSheets Schedule on the Web
- JHV Office & Items
  - Checking Out Items
  - Lost & Found / Reminders
  - MRSA Warning / Lice Prevention
  - Keys to Car Seat & Visitation Room
- Human Resources
  - Time Off Request/Shift Coverage
  - □ 401K Presentation & Paperwork
  - Continuing Education
- Acknowledgements & Announcements

## **VISIT PROTOCOL**

## Procedures and Expectations

## Maintaining Professional Boundaries:

- Being an ADVOCATE instead of an ACCOMPLICE
  - ☐ The visit report is your best weapon
- Do NOT be an intermediary
  - Leverage the Social Worker as the go between
  - Separate communication between Foster
     Parents & Birth Parents
  - The Caregiver's Journal

#### **Unauthorized Visit Participants:**

- Have Approval from the Social Worker before visit
  - Do NOT accept the Birth Parent's word or that of the Visitor's

## Documenting Authorized Visit Participants:

- Capture their names and relation to Child(ren) or Birth Parent
- Ask for photo ID & Badge or photo ID & Business cards of External Professionals
  - Counselor, Parenting Coach, Social Worker, Psychologist, Guardian ad Litem

## VISIT PROTOCOL

#### Continued...

#### Visitor Sign-In Sheet:

- Located at the front desk
  - Have the attending Professional signin before entering the visit
  - Make a photocopy of their state issued ID and work badge or business card

#### **Handling Infants:**

- Use the infant carriers, carrying them in the detachable car seat
- Have Foster Parent or Birth Parent place infant in seat.
  - ALWAYS check the straps prior to departure

#### Meet the Needs of the Child:

- Meal Supplies other than food
  - Cups, plates, bowls, flatware, napkins
- Change of clothing for diapered or accident prone child(ren)
  - Offer unprepared Birth Parents diaper supplies & wipes
    - Emphasize these will NOT be supplied by JHV every visit
- Document what needs are met and which are not

## TRANSITIONS AT DCYF

## Changes in the Department

- Rebecca Sanchez moving to CPS
  - Supervising Social Worker
- Traci Dodge moving to CPS
  - Cases receiving a new Social Worker:
    - Durham Britney Lohr
    - Felix Kim Tucker
    - Howard Kim Tucker
    - Howard/Boyer Kim Tucker
    - Kenney Britney Lohr
    - Martinez Britney Lohr
    - Murray Britney Lohr

## **NEW & TRANSITIONING CLIENTS**

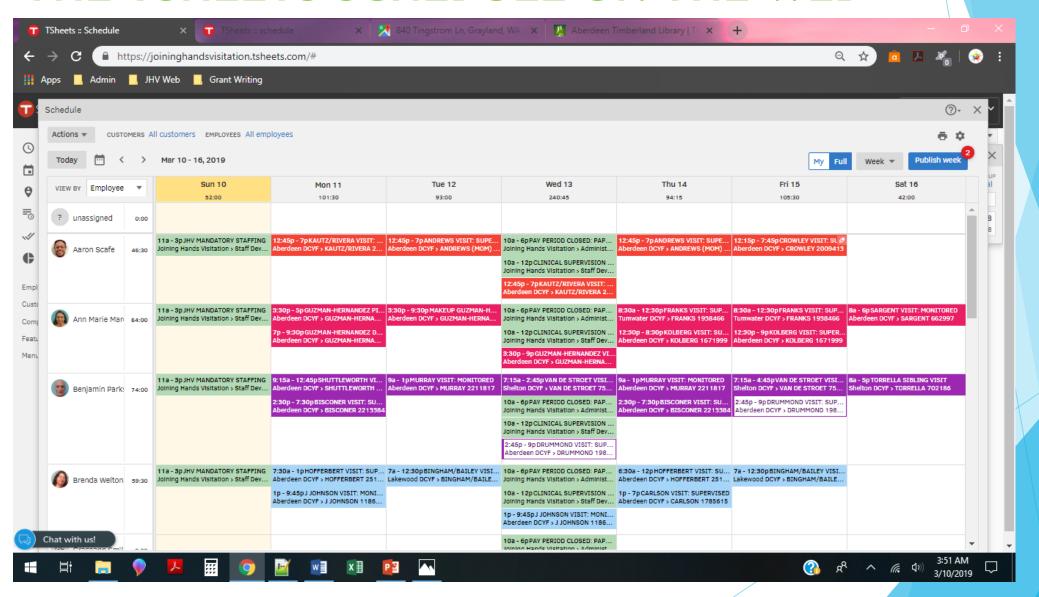
## Changes in Visit Supervisors

Mar 10 — 16, 2019 View: Full Week (Published Only)

VIEW BY Employee ▼	Sun 10	Mon 11	Tue 12	Wed 13	Thu 14	Fri 15	Sat 16
? unassigned							
Benjamin Parks			9a - 1p MURRAY VISIT: MON Aberdeen DCYF > MURRAY 2		9a - 1p MURRAY VISIT: MON Aberdeen DCYF > MURRAY 2		
Brenda Welton			7a - 12:30pBINGHAM/BAIL Lakewood DCYF > BINGHAM			7a - 12:30pBINGHAM/BAIL Lakewood DCYF > BINGHAM	
Jeremy Wallace				8a - 12pBRISBY/EDWARDS Aberdeen DCYF > BRISBY/E		8a - 12p BRISBY/EDWARDS Aberdeen DCYF > BRISBY/E	
Kimberly Nowells					12:30p - 10:30p JUAN LARE Shelton DCYF > JUAN LARES	3p - 9p GUZMAN-HERNANDE Aberdeen DCYF > GUZMAN	
Ophelia Nowells				8a - 12pHORTON/OCHOA VI Aberdeen DCYF > HORTON/		8a - 11a HORTON/OCHOA VI Aberdeen DCYF > HORTON/ 11a - 12:15p OCHOA VISIT: Aberdeen DCYF > OCHOA 25	
Ronda Johnson			8a - 12:30p LOOMIS VISIT: Aberdeen DCYF > LOOMIS 1 1:15p - 7:15p ANDERSON VI Aberdeen DCYF > ANDERSO		Aberdeen DCYF > DURHAM 2 11:15a - 2pMARTINEZ VISI		
Sophorn Song				8a - 3:15pBALDYGA/GULLO Shelton DCYF > BALDYGA/G			

Note: this schedule is filtered by 13 customers and 7 employees

## THE TSHEETS SCHEDULE ON THE WEB



## JHV OFFICE & ITEMS

#### Access, Use, and Care

- Checking out items for use during the visit
  - Books, Movies, Board Games, & Electronic games
    - There are multi-disc movies, make sure all discs are returned in their corresponding case
    - Keep them ALPHABETIZED!
    - Ensure all game pieces are accounted for and returned
  - □ Sign out items in the appropriate binder at the reception desk
    - Print case name for use in office
    - Print your name for use outside office
    - You are responsible for JHV items being returned undamaged and intact

- Lost and Found
  - Top shelf of the bookcase nearest the coffee machine
- Microwaveable Plates and Bowls
  - MAXIMUM 3 minutes in microwave
  - On shelf below Lost & Found items
- Snacks for children whose parents No Show
  - Two shelves below Lost & Found
- Reminders
  - □ NO diapers or beverages in the trashcan
  - Use fresh liners on changing table for every visit and dispose of after use
  - Make sure to wipe down toys or any items during clean up that children have placed in their mouth

## JHV OFFICE & ITEMS

#### Continued...

- Keys to car seat room & visitation rooms
  - □ Located in mail slot 12
  - Clean and wash car seats before returning them
    - Spray with Lysol
    - Or let office staff know it need washing
      - Sick child, Lice, Vomit, Excrement, Urine, Blood
      - Do NOT place with other car seats

- MRSA WARNING Franks Case
  - Methicillin-resistant Staphylococcus aureus (MRSA) is a bacterium that causes infections.
     It is resistant to commonly used antibiotics.
     Symptoms depend on where the person is infected
  - Doorknobs, light switches, diaper pail, and Purell dispensers are disinfected after every visit
- LICE PREVENTION J Johnson Case
  - Spray vehicle interior with Lysol and vacuum
  - Remove car seat covers and wash, or place in a plastic bag, & turn in to office to be washed.
    - Alert Office Staff and Partnered Transporters

## **THANK YOU!**

For Your Assistance Maintaining The Cafeteria

SHOUT OUT to Benjamin for solid mopping of the floors

SHOUT OUT to Jeremy for dumping the garbage every Thursday.

SHOUT OUT to Payton for wiping down the surplus of new toys donated to the office.

Great Job, Everyone!

## **HUMAN RESOURCES**

#### Time Off Request:

- Coverage information MUST be provided
  - who, what, and when
- Always call before canceling
  - Coverage may be available
    - Especially for visits later in the day or in the week

#### 401K Presentation & Paperwork:

- ▶ WEBINAR Wednesday, March 13<sup>th</sup> @ 12:30 pm
  - Write out any questions and they will be shared during the presentation if you can not attend
  - Contact details included in information packets
- General Overview
  - Eligible after 90 Days of employ
  - □ 3% match
  - 29 Different Vanguard Funds
  - Choose self-directed or managed investments

## 15 HOURS OF CONTINUOUS EDUCATION

## Alliance Training

- Is there a fee for these classes? Does the agency pay it if there is?
  - □ These classes are all FREE. If there is a fee related to any class you wish to take, speak to Ophelia about reimbursement PRIOR to enrolling in the class.
- Does JHV pay minimum wage for these classes?
  - ☐ You will be paid at your *current hourly rate*. Certificates must be turned in as proof of training.
- Do we need to renew our First Aid/CPR and Blood Borne Pathogens training?
  - YES, you need to renew First Aid/CPR bi-annually. Although, BBP only needs to be done the one time. Expiration dates will vary for everyone depending on when one took the class initially.
  - □ Renewal **NOT** count towards your 15 hours. As a repeat course, it is a requirement of continued employment, and the ONLY repeat you will be compensated for.

## **RECOMMENDED COURSES**

## Alliance Training

CAREGIVER SKILLS	ACWE	CULTURAL DIVERSITY FOR FOSTER PARENTS & CAREGIVERS: BEING CULTURALLY RESPONSIVE TO OUR CHILDREN & YOUTH OF COLOR	6
CAREGIVER SKILLS	ACWE	EMOTION COACHING	2
CAREGIVER SKILLS	ACWE	FOSTERING CHILDREN & YOUTH THROUGH TRANSITION, GRIEF, & LOSS: HELPING CHILDREN WITH THEIR FEELINGS	4
CAREGIVER SKILLS	ACWE	CAREGIVING FOR CHILDREN WITH PHYSICALLY AGGRESSIVE BEHAVIOR CONCERNS	6
CAREGIVER SKILLS	ACWE	RESILIENCE TRUMPS ADVERSE CHILDHOOD EXPERIENCES	2
CAREGIVER SKILLS	ACWE	TALKING WITH CHILDREN ABOUT RACE	6
CAREGIVER SKILLS	ACWE	VERBAL DE-ESCALATION	6

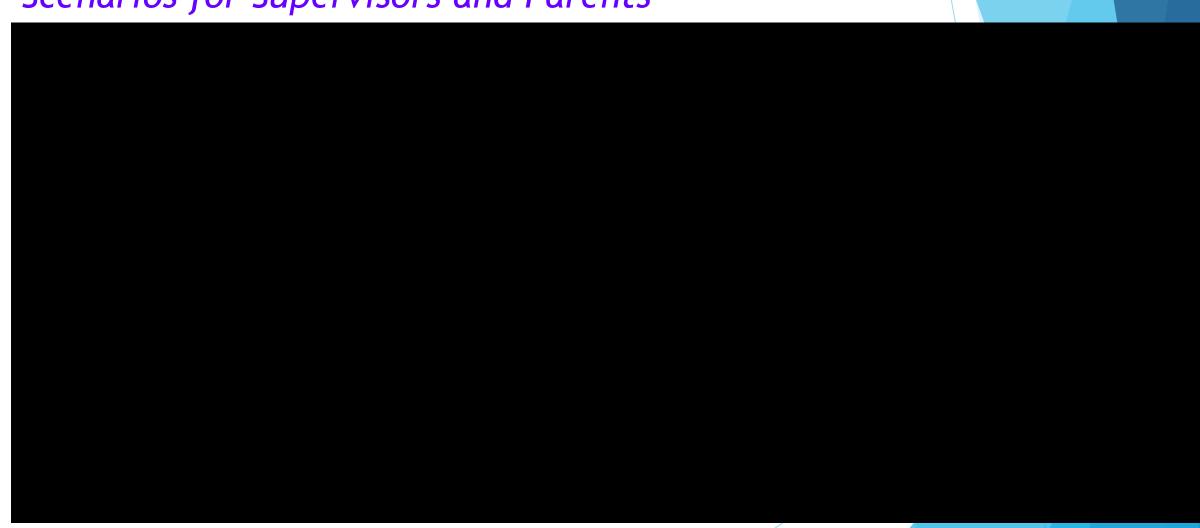
## **UPCOMING & AVAILABLE ONLINE COURSES**

Alliance Training

TITLE		LOCATION(S)	DATE(S)
As They Grow: The Drug Impacted Infant and Toddler		Kent, Puyallup	4/13, 5/8
Effects of Abuse and Neglect on Child Development (eLearnings for Caregivers)		<u>Online</u>	N/A
Infant Safety and Care (eLearning for Caregivers)		<u>Online</u>	N/A
Multi-ethnic Placement Act (MEPA): What Caregivers Need to Know (eLearning for Caregivers)		<u>Online</u>	N/A
Parenting The Positive Discipline Way		Bellingham, Seattle, Tacoma	4/16, 4/24, 5/28
Racial Microaggressions: Developing Cross Cultural Communication Skills		Aberdeen, Seattle, Tumwater	3/18, 3/11, 5/15, 6/6
Verbal De-Escalation		Everett, Tacoma	5/9, 4/27

## SUPERVISED VISITATION (PHYSICAL CUSTODY)

Scenarios for Supervisors and Parents



## **ACKNOWLEDGEMENTS & ANNOUNCEMENTS**

Recognitions & Birthdays

**COMING SOON...** Visitation Documents on the Employee Portal!

CONGRATULATIONS to Aaron Scafe for 1 year of service with Joining Hands Visitations.

CONGRATULATIONS to Jeremy Wallace for 1 year of service with Joining Hands Visitations.

**HAPPY BIRTHDAY** to Ronda Johnson!